

Ivana Vranić



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Education

2014 - present **Faculty of Organizational Sciences**

Quality Management and Standardization
Graduation thesis: 'Implementation of requirements of the standard ISO 22000 in fruit and vegetable processing industry'

2010 - 2014 **Gimnazija Čačak**
Social sciences and languages



Student activities

- November 2016 - December 2017 **Quality Friendly Society**, Group for advanced work with students
- December 2016 - October 2017 **Quality Media Station**, Leader of the team for quality



Project activities

Selected chapters from quality management 1 - PPAP, 8D, SIPOC, DMAIC, Fishbone Diagram, Pareto, Process flow on defined problems in a company which provides sales and services of IT equipment

Quality planning - creating procedures and work instructions at 'Agropartner d.o.o.'

Quality management system - creating a manual for quality according to ISO 9001:2015

Total quality management - working on the Six sigma concept at 'Agropartner d.o.o.' using FMEA, Gantt chart, QFD method, Value-stream mapping, quality control chart, 5 why, 5S, Statistical Process Control

Business information systems - SQL queries, Structured System Analysis



Work experience

- November 2018 - April 2019 **Serbian National Internet Domain Registry** (preparing and working on documentation for certification according to ISO 9001:2015 and ISO 27001:2013)
- May 2018 **E-Smart Systems** (creating a training course for staff for GDPR, for standard ISO 37001:2016 - anti bribery management systems, proposal for corrective measures)
- October 2017 - **Kaizen Institute of Serbia**, internship
- September 2016 - **Center for Quality Management and Standardization**, Faculty of Organizational Sciences, internship



Trainings and seminars

- January 2018 - **Global G.A.P.**
- October 2017 - **Kaizen Foundation**
- October 2017 - **Cash Flow**
- April 2017 - **Forum by Quality Austria Center** (introduction to a new version of the standard ISO 45001)



Skills, PC skills, languages

- Skills
Communicative
Analytical
Ability to work in an international team
Creative
 - PC skills
MS Office (Word, Excel, PowerPoint, Visio)
MS NAV (independent work under guidance of a demonstrator)
- Languages
English - B2
German - A1
Spanish - A1