

Internship - IT Desktop Support Specialist

About us:

As one of the region's largest telecommunications infrastructure services provider, CETIN Group drives digital transformation by providing cutting edge telecommunications infrastructure solutions.

The CETIN Group means four infrastructure operators - CETIN Bulgaria, CETIN Hungary, CETIN Serbia and CETIN in the Czech Republic with approximately 3000 employees. With the organization we are constantly working on improving and managing technology demands, our focus is to deploy the best in class telco infrastructure and meet challenging market demands.

CETIN Serbia is a provider of fixed and mobile infrastructure services to telco operators, internet service providers and other companies in the Serbian and regional market and was founded in 2020 after undergoing a legal separation from Telenor Serbia

ROLE OVERVIEW:

IT Desktop Support Specialist provides support for end users, managing incoming calls and tickets in Service Management system. Providing high percentage of first, second and onsite support for IT related service requests and incidents, including workstation hardware, operating system, workstation software and related connectivity.

MAIN REQUIREMENTS:

- University degree in computer science or students of final year
- Understanding of client operating systems and system software
- Understanding of hardware maintenance and LAN structural cabling
- Understanding of device management platforms
- Fluent in English (both written and verbal)
- Ability to initiate and drive improvement and change

WHAT WE OFFER YOU:

- Working with talented people willing to share their professional knowledge
- Open working space and flexible working hours
- Paid internship and career development opportunities
- Laptop, mobile phone and tariff package in line with company policy

Prijavite se putem sledećeg linka: <https://careers.ceetelcogroup.com/job-invite/20907/>