TeleSign

INTERNSHIP PROGRAM

Job Title: Business Intelligence – Data Visualization & Analysis Intern
Direct Report: Lead Business Intelligence Software Engineer
Time Frame: 6 Month Internship
Location: Belgrade, Serbia

TELESIGN OVERVIEW

Every second, of every day, TeleSign protects the world's largest Internet and Cloud properties against fraud. TeleSign Intelligent Authentication provides an easy-to-implement and powerful method for identifying and substantially reducing online fraud and spam using the most widely deployed technology — a user's phone. The company protects 2.5 billion downstream users in more than 200 countries, offering localization services in 87 languages. In 2012, TeleSign ranked #23 on the Deloitte Technology Fast 500™, #7 on L.A. Business Weekly's Best Places to Work in Los Angeles, and in 2011 was named Visionary in Gartner's User Authentication Magic Quadrant. TeleSign is headquartered in Los Angeles and has offices in San Francisco, Dallas, London, and Belgrade.

JOB SUMMARY

TeleSign BI team is focused on creating infrastructure for near to real time data analysis and providing a large set of KPIs to TeleSign business users. Considering a fact that we are constantly widening the scope of our BI solution by importing new data and adding new KPIs, we need an intern who would work with the BI team on creating reports and data analysis. Based on intern's performance in 6 month period, candidate may receive an offer to become a full time employee with Telesign and/or a professional recommendation for future employers.

KEY RESPONSIBILITIES:

- Work on report visualization and improvements
    - Adding relevant data visualization
    - Creating advanced calculations
- Work on creating common set of reusable reports
    - Current report analysis
    - Shared data sets
    - Creating shared filters and grouping reports into dashboards
- Data Analysis
    - Analyzing trends in order to set appropriate thresholds for customer related alerting
    - Analyzing data patterns in order to set appropriate thresholds for data quality alerts

CANDIDATE'S PROFILE:

- University degree (information systems, organization sciences, math)
- Fluent in English, verbal and written
- Advanced MS Office Excel/Power Pivot usage
- Team oriented and proactive
- Experience using SCRUM or other agile methodologies is advantageous
- SQL / MDX knowledge is advantageous
- Knowledge of common issue/task tracking tools (e.g. JIRA)
- Prior experience working as a report developer is advantageous

WHY TELESIGN?

- Paid Internship
- Exposure to internal business culture and environment
- Unique team spirit, bags of energy and fun at work
- Professional training and development opportunities

Join our team, send your application in English to the following email address:
careers.belgrade@telesign.com
Only short listed candidates will be contacted.
All applications will be handled with absolute confidentiality.

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