



Name: Vladimir Predolac
Date of birth: 11.10.1986
Nationality: Serbian
Languages: Native-Serbian,secondary-English:excelent proficient.
Profession: Engineer
Residence: Oslo, Malmegata
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Key Qualifications

Computer network installation, administration and security of computer networks, design and implementation of high quality software, design web pages, developing multimedia resources, installation of communications equipment.

Education

Bachelor of Science in Electrical Engineering and computer science- Business Administration School of professional studies: 2005-2009

Road traffic technician - Mechanical and Electrical Engineering: 2001-2005

Courses

CCNA – Electrical Engineering Faculty(ETF), Belgrade: 2009-2010

IT Experience

- My IT experience is based to install, configure, operate, and troubleshoot medium-size route and switched networks, including implementation and verification of connections to remote sites in a WAN.I was working with LAN switching (Vlan, VTP, STP) and wireless LAN standards (802.11n, 802.11a/b, 802.11b), also with routing protocols like a EIGRP, OSPF, LSP, RIPv1, RIPv2.
- Good knowledge of various operating systems Linux(Arch,CentOs,Xubuntu), Windows(2k,ME,XP,Vista,7,8)
- MS Office, MsSql, Internet, C++, Hyper terminal, Sudo, Nano, Pacman, Tftp, Putty, Wireshark, Md5, Acad08, Photoshop , Dreamweaver, CoreldrawX5.CMS-Wordpress, Joomla.FreePinger,Dalo radius,Postfix, WHM, C-Panel,Ipsec,VPN,Packet Tracer,

Work Experience

01.11.2012-31.03.2013

Verat doo, Belgrade, **Assistant Customer Care**

- * Work with users of direct communication
- * Records of customers' complaints
- * Update customer data in information systems
- * Testing devices for distribution
- * Technical Support
- * Resolving customer queries and service requests to agreed SLAs

01.09.2012-31.10.2012

Infotop doo, Belgrade, **Technical support**

- * Administration site (Joomla)
- * Preparation of tenders, technical specifications PDA
- * Edited in Photoshop
- * Georeferencing in AutoCAD

10.04.2012 -06.06.2012

Serbia trading, Belgrade, **Account manager**

- * expansion of branch network
- * new customers opening an account
- * meetings with clients
- * Regular monitoring of changes in stock market
- * Technical support for clients
- * Developing relationships with clients and their maintenance

01.11.2009-01.02.2012

Knux Service, Belgrade, **The technician computer network**

- * Design, implementation and instalation networks
- * maintaining and monitoring networks
- * maintenance of computer and network equipment
- * Technical support and service computers

01.03.2008- 01.03.2009

Comp trade, Krusevac, **Computer Repairman**

- * Software installation and servicing of computer hardware
- * field work

21.01.2007-15.09.2007

Trayal- Electronic computing center, **Associate Engineer**

- *Assisted in the network administration. connecting printers and components for multiple users.
- *Working with databases SQL, and electronic transfer of money via internet.

Other

Projects: Web server's, IPv6, Intelligent sensor's, STP, WEP, WAN, SSH, VTP, ACLS, RIP2...