Krsmanović Filip

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Date of Birth: 11.08.1988.

AREAS OF EXPERTISE

Information Technology
Windows Administration
Software Development
Administration
Customer Relations

SUMMARY

Almost 4 years of full time employment.
Experienced with System Administration and Customer relations.
Attend Electrical Engineering College of Applied Sciences in Belgrade, final year.
Ability to complete assignments and reach project targets on schedule.
Excellent computer skills.
English proficiency.

RECORD OF EMPLOYMENT

Bookkeeping agency FIN KIP Belgrade – System Administrator   **Feb, 2012 - Apr, 2013**

- Establishing and maintaining Windows Server and users
- Setting up and maintaining routers, internet and Wi-Fi connection
- Maintaining storage system and printers
- Providing technical support for other employees – helpdesk
- Network monitoring
- Performing other related duties as required

Hotel Srbija AD, Belgrade – Reception desk, Sales   **May, 2010 - Jan, 2012**

- Provide desk support services in order to ensure efficiency and effectiveness within the hotel
- Check ins and check outs
- Assist the Executive Director and other staff as requested
- Assist the IT manager (Domain environment under Windows Server)
- Performing other related duties as required

STL team, Belgrade – Junior IT Assistant   **Feb, 2009 - Mar, 2010**

- Providing technical support for other employees – helpdesk
- Remote desktop assistance
- Maintaining, repairing and replacing computer hardware
- Performing other related duties as required

IT LITERACY

Programming languages:

C, C++, .NET(C#, VB).

-WPF and Windows Forms

-ADO.NET

-Basic knowledge of ASP.NET

Scripting and markup languages:

JavaScript/jQuery

HTML/CSS

VBS

Network and Domain Administration under Windows Server

Domain Controller (Active Directory)

DNS/DHCP

Databases:

MS SQL

MS Access

Platforms:

MS Windows XP/Vista/7/8

MS Windows Server 2008R2/2012

LinuxOS: Ubuntu, Mint, OSX

MS Office:

Advanced use of Excel and Access

Creating and managing macros

EDUCATION

High School

Electrical Engineering College of Applied Sciences in Belgrade, final year. Started 2011.

PERSONAL

Foreign languages:

English language – Excellent knowledge, written and spoken

German language – Basic knowledge

Martial status: Married, one child.

Willingness for learning and further development

Good organizational skills

Tireless work ethic